**Semi-Structured Exit Interview Protocol**

*Instructions*: Participants will be contacted by one of the co-principal investigators that is not the instructor in the course in order to reduce social desirability and bias. These participants are students who have withdrawn from the course or who have been withdrawn from the course for excessive absences.

Phone interview questions

1. Would you please tell me why you left the course or why you had excessive absences that resulted in being withdrawn from the course? Please include as many details as you are comfortable sharing. As stated in the consent form, this information is confidential and will not affect you in any way. Our purpose in asking you is to understand why some students withdraw from courses. We hope this will help us improve student success.
2. Are the reasons that you withdrew from the course something that we as instructors or as an institution could have addressed that might have affected you staying in the course?
3. Were you taking other courses this semester? If so, did you withdraw from those courses? If not, why not?
4. Do you have plans to enroll next semester (summer or fall) in courses? If so, what would you do differently to make sure you complete the course? If not, why not?
5. Is there anything else that you would like to share that you think might help us understand student success and persistence?